

**Community Survey on Natural
Hazards and Climate Change:
Summary of Results**
November 2021



Table of Contents

Table of Contents	1
Survey Overview	2
Survey Methodology and Participation	2
Sampling	2
Distribution Methods	3
Demographic and Socioeconomic Characteristics of Survey Participants	3
Disaster Preparedness	4
Evacuation Routes and Planning	7
Insurance	7
Experience with Recent Disasters	8
Safety Measures.....	11
Sources of Information.....	12
Climate Change.....	15
Appendix A: English Survey	18
Appendix B: Spanish Survey.....	27

Survey Overview

The City of Ventura is in the process of creating a Climate Action and Resilience Plan (CARP). This exciting initiative is a roadmap for how the community will reduce greenhouse gas emissions and prepare for the potential impacts of natural hazards and climate change on public health, infrastructure, ecosystems, and our economy.

The City launched a Community Survey on Natural Disasters and Climate Change (survey), which was open from August 2021 through mid-September 2021. The purpose of this survey was to gather information about community members' experiences with recent natural disasters, preparation for possible future natural disasters, and knowledge about climate change.

The survey was made available in both English and Spanish, and a total of 854 unique responses were recorded. This document summarizes the combined responses of both English- and Spanish-language participants.

Survey Methodology and Participation

The survey was developed by City of Ventura staff and the General Plan Update consultant team. In developing the survey, the team considered:

- **Understanding existing hazard preparedness and experiences with recent disasters:** The survey asks specifically about preparedness for large-scale disasters or emergencies, including earthquakes, fires, storms, or blackouts, as well as experiences with recent disasters or emergencies like the Thomas Fire, mudslides, or the 2018 heat wave.
- **Similar Surveys or Polls:** The project team reviewed similar community surveys from other jurisdictions and statistically significant findings from other polls about the topics covered in the survey. Several questions in the survey match questions found in these external tools.
- **Creating a Flexible and Useful Tool to Maximize Engagement:** The survey, in English and Spanish, was developed to measure opinions across all the above areas of interest.

The final survey instruments are attached in the Appendix A and B. Each version of the tool is organized into five sections: demographics, hazard preparedness, experiences with recent disasters, and climate change.

Sampling

This survey was completed by a non-randomized sample (often called a convenience sample) of people who live, work, go to school, or spend time in the City of Ventura.

Using a non-random sample for a survey is commonly used to understand the perspectives and experiences of a group of people ("population"). Data from non-random samples can show the range of views and experiences within a population and be used as a reference point. Data from non-random samples are typically considered more reliable (i.e., more generalizable to the larger population) when they are "triangulated" or validated through additional sources. This survey data will be considered alongside data from focus groups, community meetings, and other public input, with all this data being used to inform decision-making.

Distribution Methods

The survey was available to take online and was produced using the SurveyMonkey platform. The project team developed several outreach graphics and materials, such as social media images and flyers, which were distributed through various methods, including but not limited to:

- **Internet-Based Outreach:** City's GovDelivery listservs (All subscribers; General Plan Update subscribers); GPU Project Website; City's social media accounts (Twitter, Facebook, Instagram, etc.).
- **In-Person Outreach:** Door-to-door canvassing; outreach at pop-up events at Ventura Coast Brewing Company and local taco festival.

The survey and outreach materials were produced in both English and Spanish. To encourage the participation of typically underrepresented groups, the non-profit organization Central Coast Alliance United for A Sustainable Economy (CAUSE) conducted targeted outreach in heavily Hispanic/Latinx, multi-family neighborhoods on Ventura's Westside. CAUSE staff canvassed door-to-door and recorded survey responses with Spanish-speaking residents in person on weekday evenings. When residents did not answer, CAUSE staff left behind flyers with information about how to access the survey.

Demographic and Socioeconomic Characteristics of Survey Participants

Participants were asked several demographic questions during the survey. These questions are intended to help City staff ascertain whether survey respondents generally matched the profile of Ventura and/or whether any groups were over- or underrepresented. Key takeaways are summarized below:

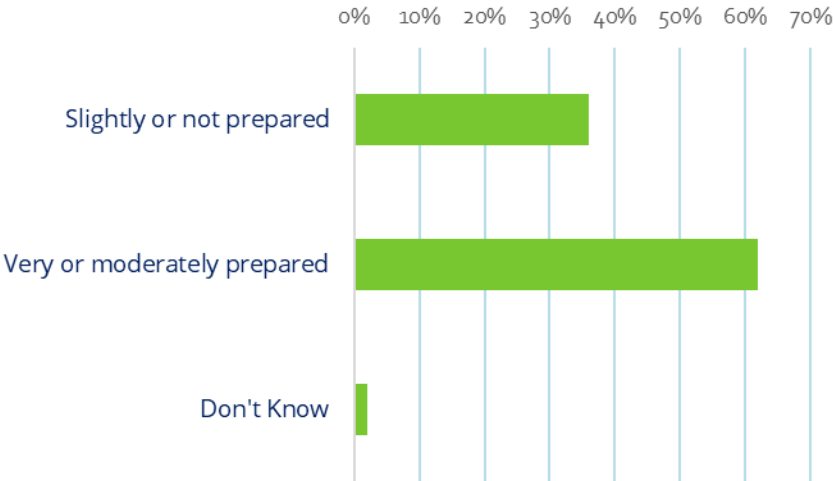
- Almost all respondents (90 percent) are residents of the City of Ventura.
- Of all residents who responded, almost half (49 percent) have lived in Ventura for 21 years or more. Residents of one year or less comprised less than four percent.
- Homeowners made up 63 percent of the respondents, and renters comprised 35 percent of the responses. The survey results overrepresented homeowners (54 percent of the city population) compared to rents (46 percent of the city population).
- Two-thirds of survey respondents identified as Non-Hispanic White or Caucasian (compared to the citywide average of 55 percent) Hispanic and Latino individuals were underrepresented (28 percent compared to the citywide average of 36 percent).
- White respondents are more likely to be homeowners (69 percent), whereas Black, Indigenous and people of color (BIPOC) respondents are more likely to be renters (56 percent).
- People aged 60 and above comprised approximately one-third (31 percent) of respondents.
- The response for most neighborhoods was proportionate to residential population size. The response rate, overrepresented residents from the Westside / The Avenue, comprising 32 percent of all respondents even though it contains 13 percent of the city's residents.

Disaster Preparedness

Survey participants were asked questions about preparedness¹ for large-scale disasters or emergencies that would leave their household isolated in their home or require their household to leave their home for at least 3 days. Natural disasters and emergencies may include earthquakes, fires, storms, or blackouts, among others.

Nearly two-thirds of survey respondents said their household was prepared for a large-scale disaster or emergency (62 percent). Over a third of respondents (36 percent), however, said their households were not too prepared at all or not at all prepared. Significant differences in feelings of preparedness exist between groups in the city. Homeowners (72 percent) and White respondents (70 percent) are more likely to feel prepared, whereas half of renters (52 percent) and BIPOC respondents (48 percent) do not feel prepared for a disaster.

Figure 1: Household Preparedness for a Large-Scale Disaster or Emergency



¹ Preparedness refers to the steps you take to make sure you are safe before, during, and after a disaster or emergency.

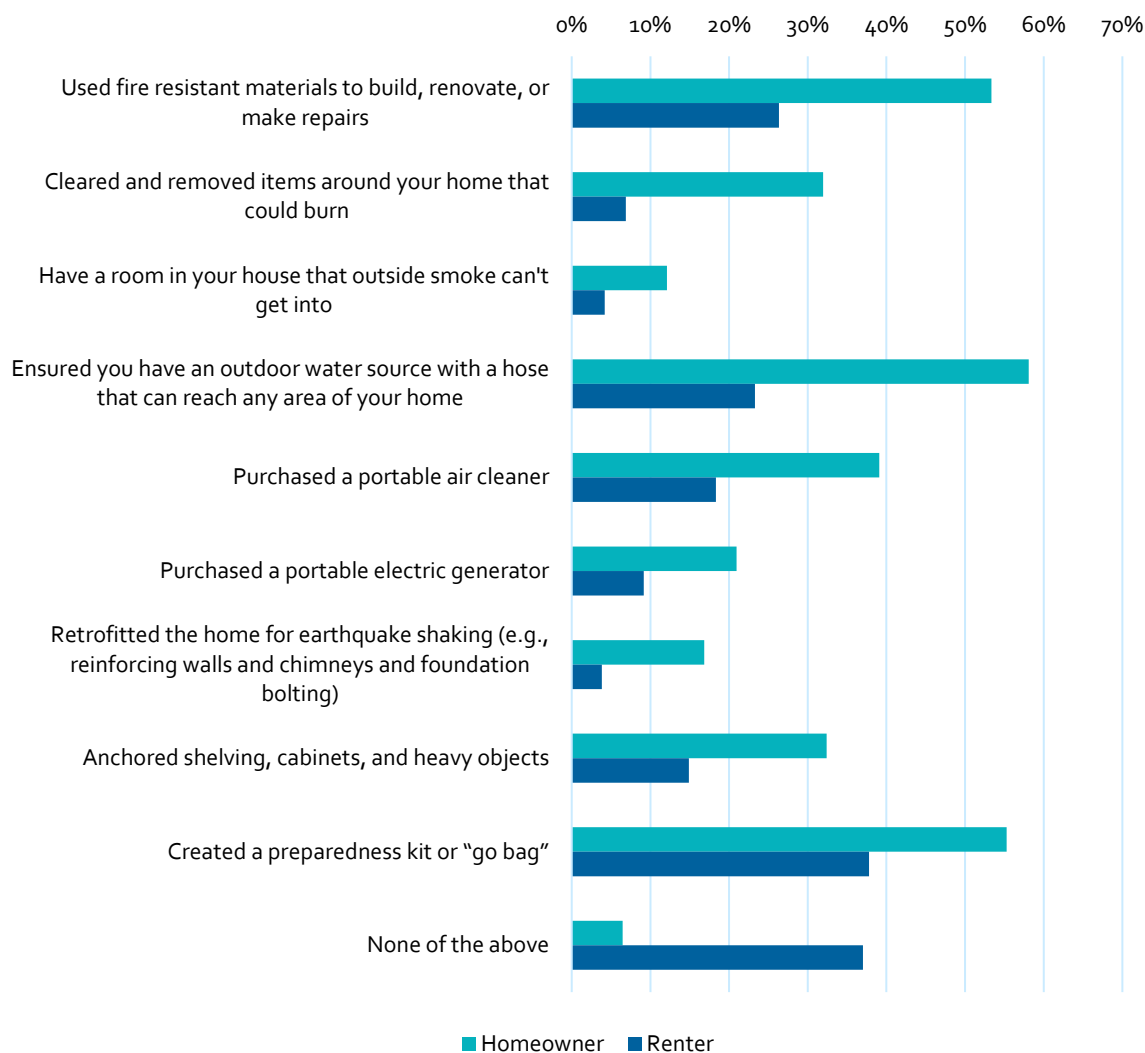
About half of survey respondents (45 percent) said the City of Ventura government is very or somewhat prepared to deal with large-scale emergencies and natural disasters. Approximately one-third said that the City government was not too prepared or not prepared, and 21 percent said they did not know. Responses varied little across different groups in the city.

Figure 2: City of Ventura Government Preparedness for a Large-Scale Disaster



Homeowners were more likely than renters to have taken steps around their homes to prepare for a possible disaster (94 percent to 63 percent). Over half of homeowners used fire resistant materials (53 percent), ensured they have an outdoor water source with a hose (58 percent), created a “go bag” (55 percent), and cleared items around their homes that could burn (32 percent). The most common action taken by renters was creating a “go bag” (38 percent).² For those who responded “other,” a common theme was that people have a supply of food and water and/or have collected important items (essentially a preparedness kit).

Figure 3: Steps Taken to Prepare for a Disaster

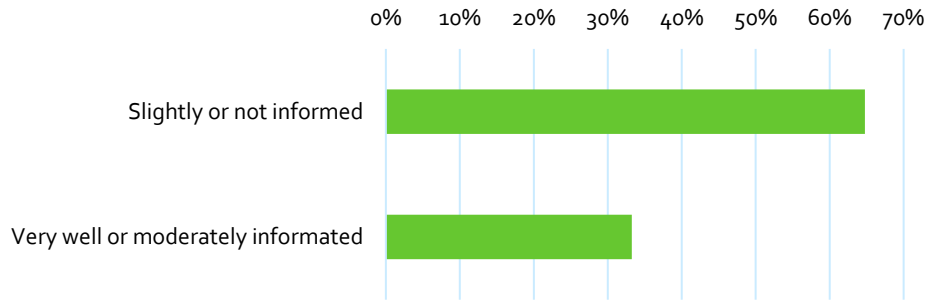


² Many of the survey questions listed would not be actions taken by an individual renter, but instead by a landlord or property owner. In some cases, these actions may have been taken but not be known by the renter.

Evacuation Routes and Planning

Respondents were asked a series of questions regarding their knowledge about evacuation routes and planning. Overall, two-thirds of respondents said they were only slightly informed or not at all informed about evacuation routes for their neighborhood. Likewise, over two-thirds of respondents said they were very concerned or somewhat concerned about the adequacy of the evacuation routes and plans for their neighborhood. Responses varied little across different groups in the city.

Figure 4: Knowledge of Evacuation Routes and Plans in Your Neighborhood



Respondents also described their concerns about their neighborhood’s evacuation plan, with several key themes emerging as summarized in Table 1.

Table 1: Key Concerns about Evacuation Routes and Planning

Key Concerns	Count
Traffic, road congestion, freeway congestion and access	129
Lack of information: themselves or others not knowing the evacuation routes and/or plans	93
Only one or very few points of ingress and egress from their neighborhood	85
Chaos and confusion hindering evacuation	19
Lack of coordination from police and city leadership	12
Lack of access due to single lane and one-way roads	10
Traffic specifically in relation to housing and population growth	10

Insurance

Respondents were asked a series of questions about insurance. A large majority (78 percent) report having homeowners or renters’ insurance for their residence. A majority (69 percent) reported that they do not have a flood insurance policy from the National Flood Insurance Program or from a private insurance company.

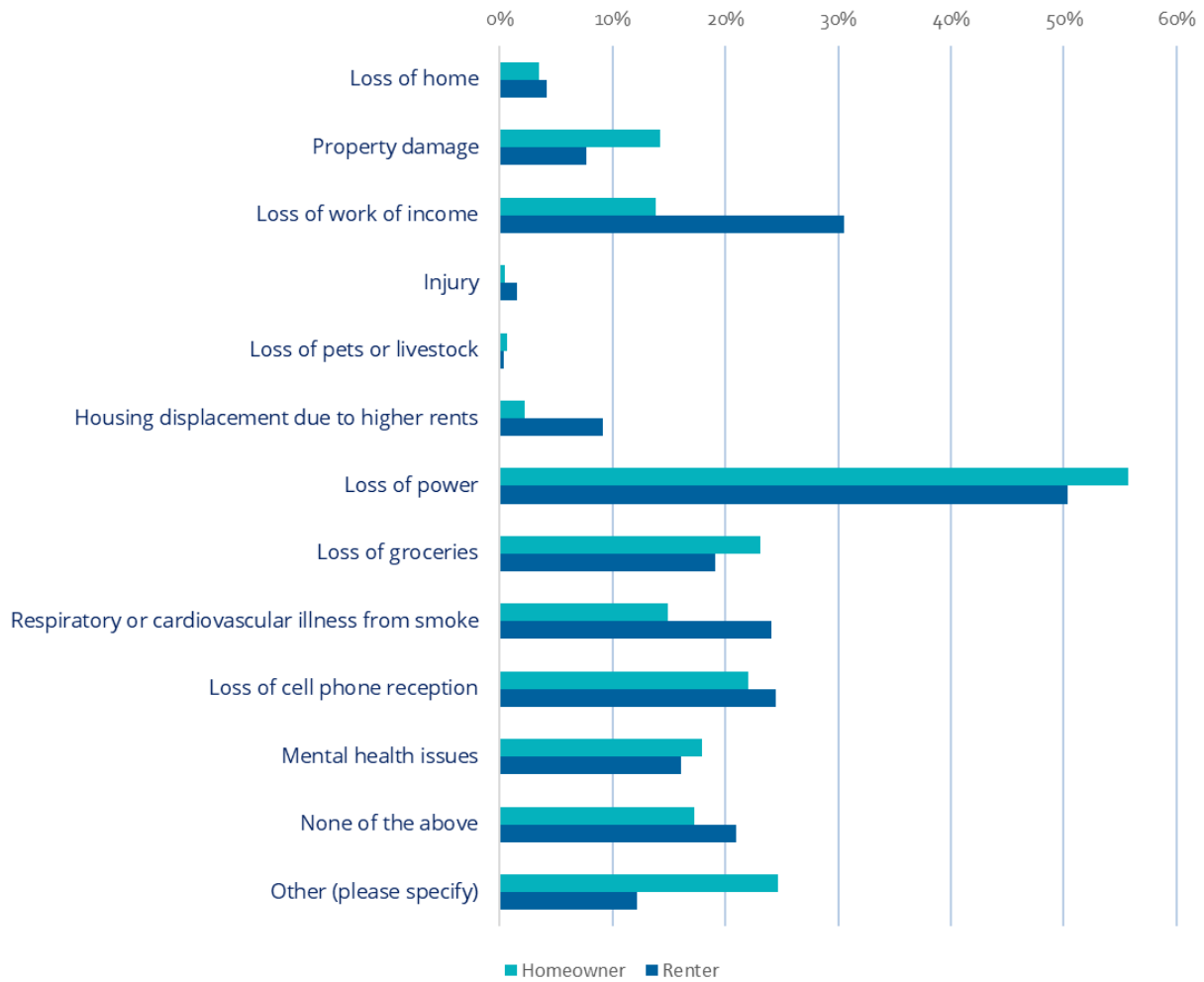
Experience with Recent Disasters

Almost three quarters of respondents have experienced disaster(s) and the other quarter have not. Some years that people reported experiencing disasters in an open-ended question include 1969, 1971, 1987, 1992, 1994, 1995 (Northridge Earthquake), 1997, 1998, and 2016. Of course, 2017 and 2018 were the top responses, as 72 percent of respondents reported experiencing the impacts of the Thomas Fire and/or the subsequent mudslides.

A majority of respondents (57 percent) reported losing power during the Thomas Fire and/or subsequent mudslides. Only a small percentage of respondents experienced losing their home, personal injury, and/or loss of pets or livestock. There are, however, differences when comparing homeowners and renters.

- Renters (who are typically lower income than homeowners) reported experiencing more impacts to their work or income. 31 percent of renters reported losing work or income due to the fire compared to only 14 percent of homeowners.
- A greater percentage of renters reported experiencing respiratory or cardiovascular illness from smoke (24 percent of renters compared to 15 percent of homeowners).
- Because they do not own their residence, renters are typically more susceptible to the impacts of housing cost increases. 9 percent of renters reported experiencing housing displacement compared to 2 percent of homeowners.

Figure 5: Impacts Experienced during the Thomas Fire and/or Subsequent Mudslides



If they selected other, respondents had the chance to elaborate on the impact they experienced. The open answers are coded according to key themes that emerged; many of the answers contained multiple themes.

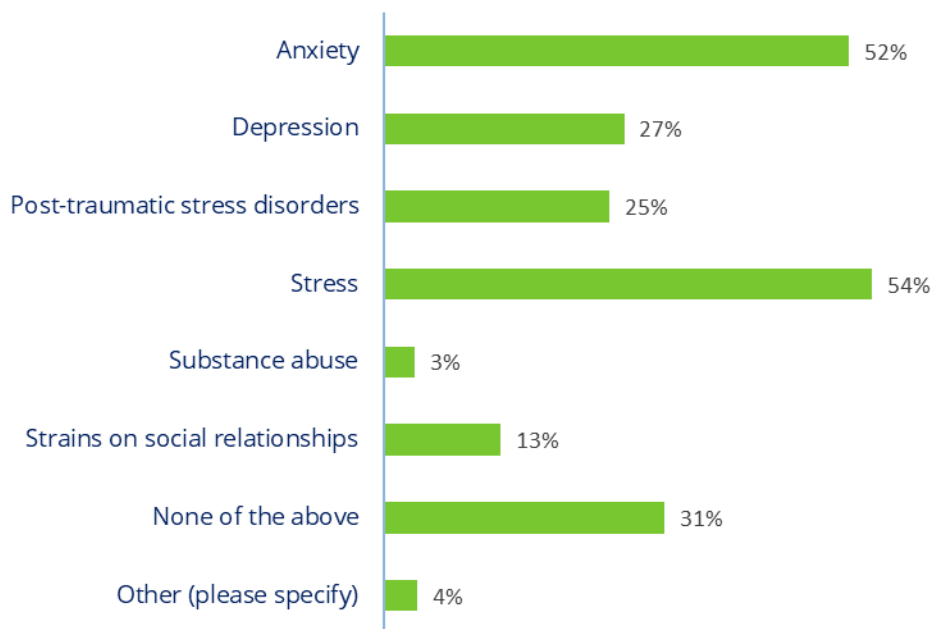
Table 2: Other Impacts Experienced during Thomas Fire and Subsequent Mudslides

Impacts	Count
Had to evacuate and/or was temporarily displaced from their home	59
Impacted by smoke, bad air quality, and ash	45
Experienced stress, trauma, or changes to their outlook on the future	15
Temporarily housed friends, family, or neighbors who had to evacuate or whose homes were damaged or destroyed	13
School closures	4

A majority of respondents reported that they or someone they knew experienced stress and anxiety (54 and 52 percent respectively) during and after the Thomas Fire. A quarter reported experiencing depression and post-traumatic stress disorders, while a third did not experience any mental health issues. Results were largely alike across groups in the city, except for the fact that a greater percentage of homeowners reported experiencing anxiety and stress than renters.

Respondents also had the chance to elaborate on their mental health experience. Though there were few entries, key themes that came up were hopelessness, stress, and existential worries. Of those who reported experiencing mental health issues, about half were able to access resources.

Figure 6: Mental Health Issues Experienced

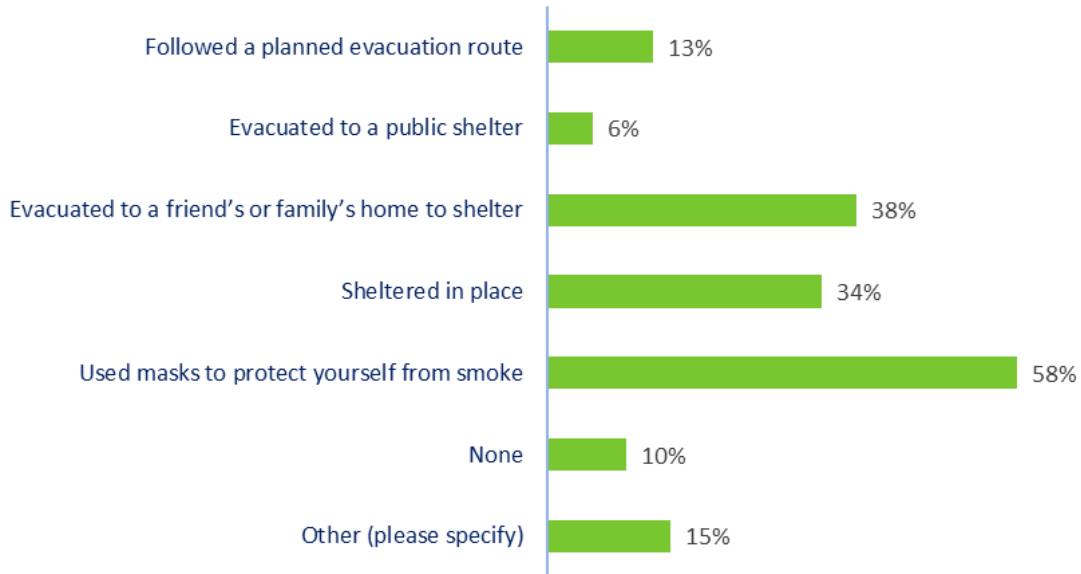


Overall, very few respondents reported receiving support from government agencies or nonprofit charities in the aftermath of the Thomas Fire. A slightly higher percentage of renters reported receiving support (13 percent compared to 5 percent of homeowners). The most-reported assistance was water and other supplies (e.g., masks, toiletries, and blankets), food or food stamps, and monetary donations. Respondents received help from organizations, such as the Red Cross, CAUSE, and their churches.

Safety Measures

To keep themselves safe during the Thomas Fire, a majority of respondents (58 percent) used masks to protect themselves from smoke. 38 percent evacuated to a friend or family’s home, and 34 percent sheltered in place. Relatively few respondents followed a planned evacuation route (13 percent) and/or evacuated to a public shelter (6 percent). Responses varied little across different groups in the city.

Figure 7: Safety Measures taken during the Thomas Fire and Subsequent Mudslides



Respondents also had the chance to elaborate on what they did to stay safe. The open answers are coded according to key themes that emerged; many of the answers contained multiple themes.

Table 3: Other Ways Respondents Stayed Safe

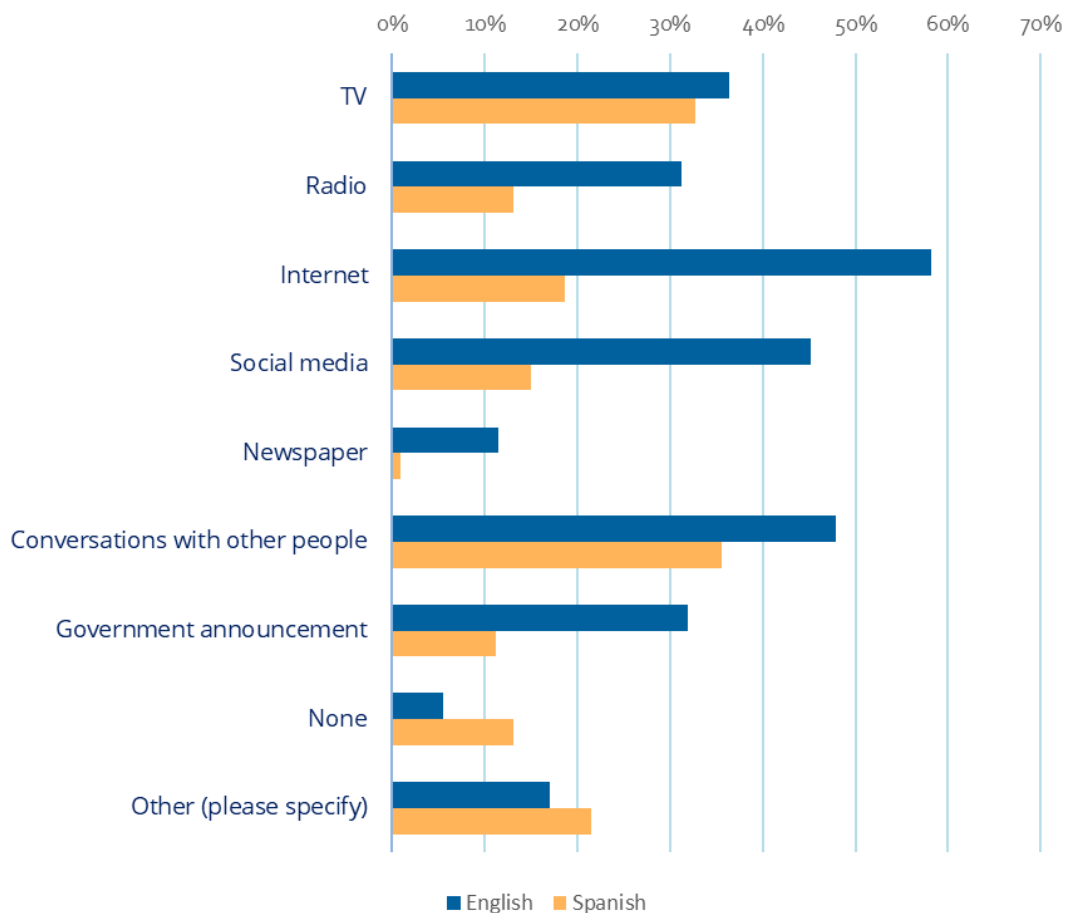
Safety Measures	Count
Evacuated to a hotel or motel, which many respondents described as extremely difficult to find one	19
N/A – were not around at the time of the fire	17
Had car packed with food, water, important items and ready to evacuate	15
Evacuated to businesses, the fairgrounds, or other parking lots and stayed in their cars	10
Purchased an air filter for their home	7

Sources of Information

Overall, the top sources of information during the Thomas Fire were the Internet (53 percent), conversations with other people (46 percent), and social media (41 percent). There were, however, differences in how English-language respondents and Spanish-language respondents answered this question.

- The main ways English-language respondents got information was from the Internet (58 percent), conversations with other people (48 percent), and social media (45 percent).
- The main ways Spanish-language respondents got information was from conversations with other people (36 percent) and TV (33 percent).
- Thirteen percent of Spanish-language respondents reported getting no information during the fires, as opposed to only 6 percent of English-language survey respondents.

Figure 8: Sources of Information Accessed during the Thomas Fire



Respondents also had the chance to elaborate on how they got information. The open answers are coded according to key themes that emerged; a few of the themes overlap with the answer options that were provided.

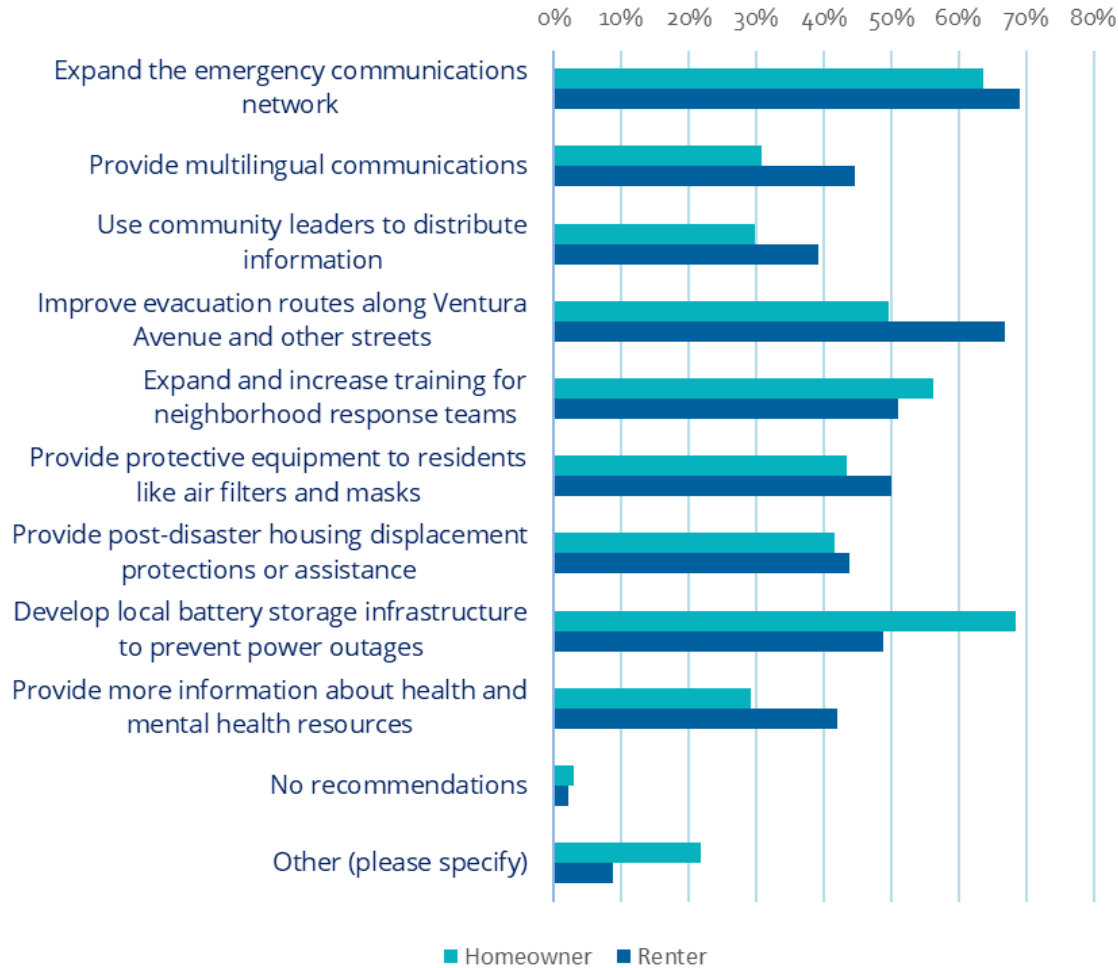
Table 4: Other Sources of Information

Source of Information	Count
Saw the fire firsthand before any other information	30
Word of mouth: conversations with friends, family, and neighbors	20
Phone alert / VC Alert	17
Heard police and/or fire department bullhorns or sirens telling them to evacuate	11

Respondents’ top choices for improving the City’s disaster response and preparedness were expanding the emergency communications network and developing local battery storage infrastructure to prevent power outages. Answers varied across groups in the city.

- A higher percentage of renters want the City to improve evacuation routes and provide more information about mental health resources.
- Renters also chose providing multilingual communications, in line with the correlation between renters and BIPOC and non-English speaking populations in Ventura.

Figure 9: Ways to Improve the City’s Disaster Response



Respondents also had the chance to elaborate on how the City can improve disaster response. The open answers are coded according to key themes that emerged. Many of the answers contained multiple themes and a few of the themes overlap with the answer options that were provided.

Table 5: Other Improvements the City can Make to Improve Disaster Response

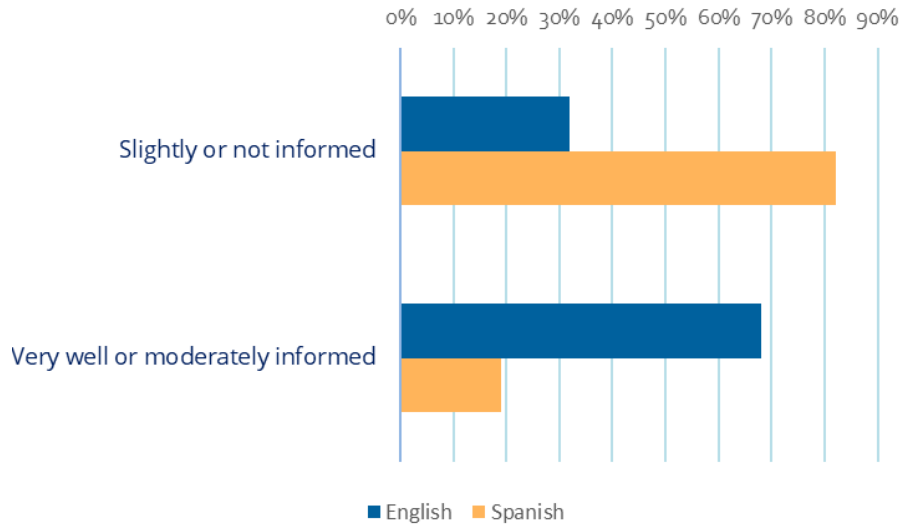
Improvements	Count
Ensure there is adequate water supply, equipment, and power for firefighting	34
Provide better information to the public about evacuation routes and training for disaster	16
Improve warning systems and information channels used during disaster events	15
Secure water resources and systems generally	14
Limit building and growth in Ventura	7
Support the fire department with more resources and/or staff	6

Climate Change

A vast majority of respondents overall (84 percent) think the climate is changing, with little variation across different groups in the city. A vast majority of respondents (89 percent) consider themselves at least slightly informed about the impacts of climate change in Ventura. There were, however, major differences in how groups across the city responded.

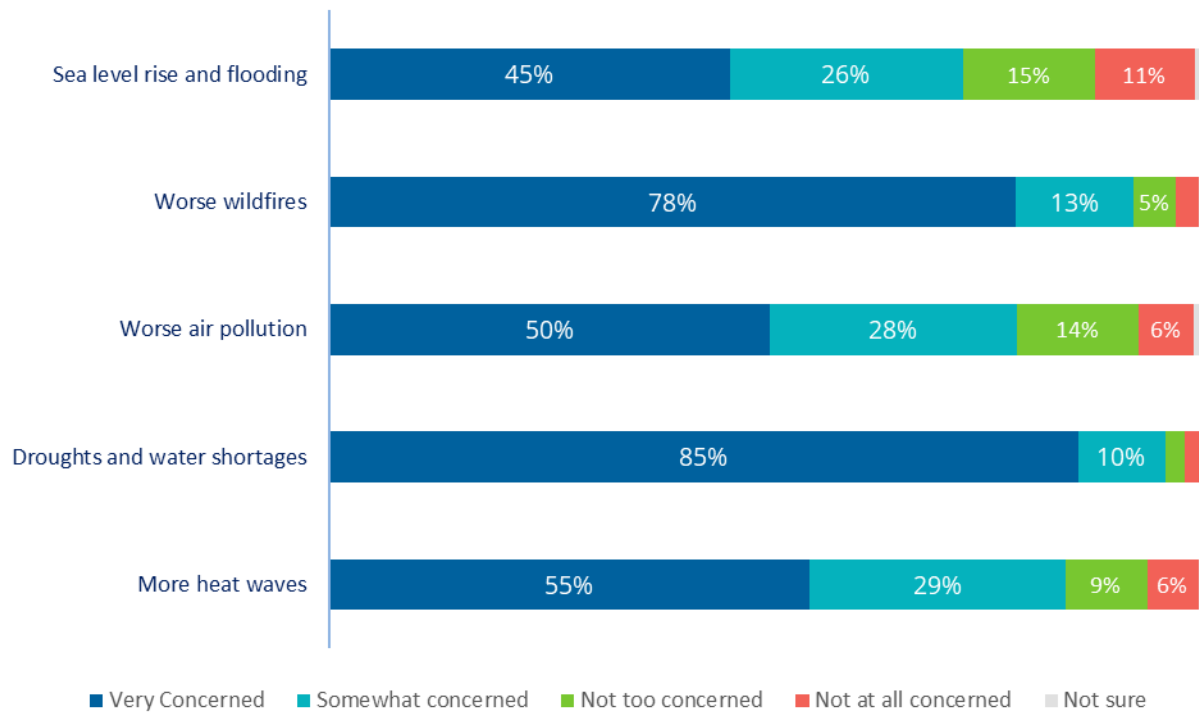
- Spanish-language respondents' answers varied greatly from English-language respondents. Only 19 percent of Spanish-language respondents reported being very well or moderately informed, compared to 68 percent of English-language respondents.
- Likewise, only 41 percent of renters reported being very well or moderately informed, compared to 72 percent of homeowners.

Figure 10: Level of Understanding about Climate Change in Ventura



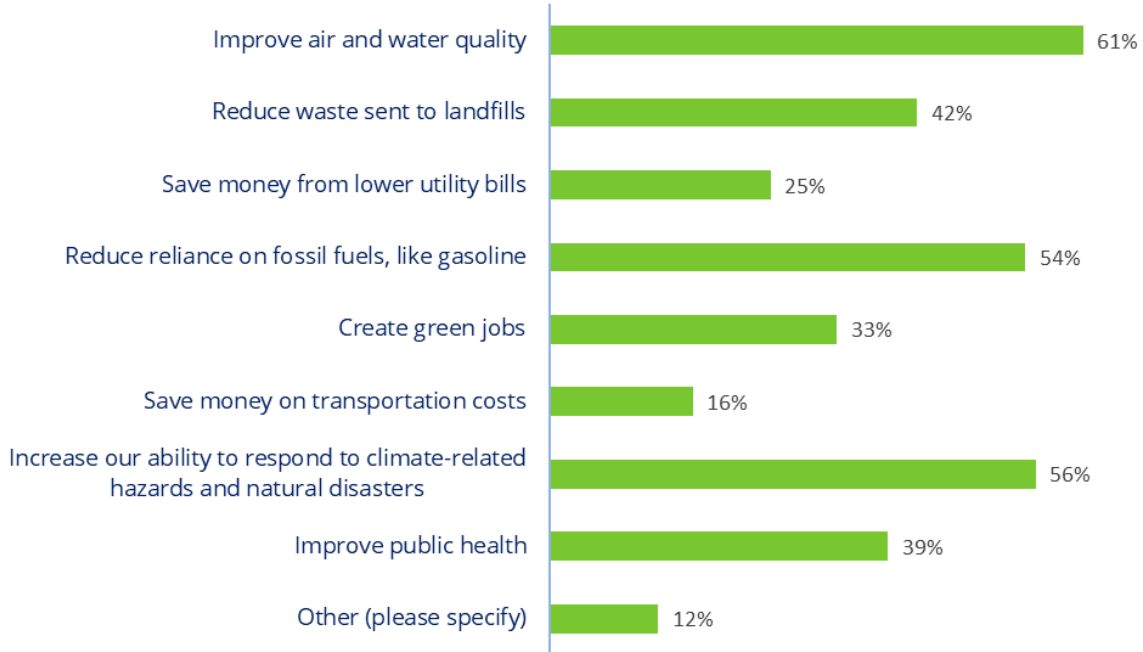
Survey respondents identified droughts and water shortages (95 percent of people reported being very or somewhat concerned) and worsening wildfires (92 percent of people reported being very or somewhat concerned) as the most pressing climate impacts. Sea level rise and flooding and worse air pollution are less of a concern to the respondents. Responses varied little across different groups in the city.

Figure 11: Most Concerning Climate Impacts



Respondents chose improving air and water quality as the most important co-benefit of natural hazard preparedness (chosen by 61 percent). Increasing our ability to respond to climate-related hazards and other natural disasters and reducing reliance on fossil fuels were also high priorities. Saving money from lower utility bills and saving money on transportation costs were lower priorities.

Table 12: Most Important Co-Benefits of Climate Preparedness



Respondents also had the opportunity to elaborate on other co-benefits of climate preparedness. The open answers are coded according to key themes that emerged, many of which had to do with water.

Table 6: Other Co-Benefits of Disaster Preparedness

Co-Benefit	Count
Stop building housing and limit population growth, which people saw as a strain on resources, putting them at risk in disasters, and negatively affecting their community fabric	17
Ensure there is a stable water supply	10
Conserve water and reduce water waste	6
Plant more trees and protect plants, wildlife, and natural habitat	6
Use desalination plants for water supply and expand the use of greywater	5

Appendix A: English Survey

Community Survey on Natural Disasters and Climate Change in the City of Ventura

Version: Web

Introduction

The City of Ventura is in the process of developing a Climate Action and Resilience Plan. This exciting initiative is a roadmap for how the community will reduce greenhouse gas emissions and prepare for the potential impacts of natural hazards and climate change on public health, infrastructure, ecosystems, and our economy.

This survey is designed to gather information about community members' opinions about experiences with recent natural disasters, preparation for possible future natural disasters, and the impacts of climate change. Your answers are anonymous, and you can also skip any questions. There are no right or wrong answers – we want to know about your perspectives and experiences.

Demographic

This section of this survey asks questions about your personal background. This information helps us understand who responded to the survey and who we still need to talk with in our community.

1. Do you live in the City of Ventura? (Check one)
 - a. Yes
 - b. No

2. How many years have you lived in the City of Ventura? (Check one)
 - a. N/A – I do not live in Ventura
 - b. Less than 1 year
 - c. 1-5 years
 - d. 6-10 years
 - e. 11-20 years
 - f. 21-40 years
 - g. 40 years or more

3. What is your age group? (Check one)
 - a. 17 years or younger
 - b. 18-29 years
 - c. 30-39 years
 - d. 40-49 years

- e. 50-59 years
 - f. 60-69 years
 - g. 70 years or older
4. With which race or ethnic group(s) do you most identify? (select all that apply)
- a. Asian or Asian American
 - b. Black or African American
 - c. Hispanic or Latino
 - d. Central and South American Indigenous
 - e. Native American or Alaska Native
 - f. Native Hawaiian or other Pacific Islander
 - g. White or Caucasian
 - h. Two or more races
 - i. Another race/ethnicity (please specify)
5. What gender do you identify with? (Select all that apply)
- a. Male
 - b. Female
 - c. Non-Binary
 - d. Transgender
 - e. Gender Non-Conforming
 - f. Other (please specify)

Hazard Preparedness

The following section asks questions about preparedness for large-scale disasters or emergencies that would leave you isolated in your home or require you leave your home for at least 3 days. This might include natural disasters such as earthquakes, fires, storms, or blackouts. Preparedness refers to the steps you take to make sure you are safe before, during, and after a disaster or emergency.

6. How well prepared do you feel your household is to handle a large-scale disaster or emergency? (Check one)
- a. Very prepared
 - b. Somewhat prepared
 - c. Not too prepared at all
 - d. Not at all prepared
 - e. Don't know
7. How prepared do you think the Ventura city government is to deal with emergencies such as natural disasters? (Check one)
- a. Very prepared
 - b. Somewhat prepared
 - c. Not too prepared at all

- d. Not at all prepared
 - e. Don't Know
8. Are there steps you, your household, your landlord, or others have taken around your home to prepare for a possible disaster? (check as many as you want)
- a. Used fire resistant materials to build, renovate, or make repairs
 - b. Cleared and removed items around your home that could burn
 - c. Have a room in your house that outside smoke can't get into
 - d. Ensured you have an outdoor water source with a hose that can reach any area of your home
 - e. Purchased a portable air cleaner
 - f. Purchased a portable electric generator
 - g. Retrofitted the home for earthquake shaking (e.g., reinforcing walls and chimneys and foundation bolting)
 - h. Anchored shelving, cabinets, and heavy objects
 - i. Created a preparedness kit or "go bag"
 - j. None of the above
 - k. Other: _____
9. How well informed are you about the evacuation routes and plans for your neighborhood? (Check one)
- a. Not at all informed
 - b. Slightly informed
 - c. Moderately informed
 - d. Very well informed
 - e. Other: _____
10. How concerned are you about the adequacy of evacuation plans for your neighborhood? (Check one)
- a. Very concerned
 - b. Somewhat concerned
 - c. Not too concerned
 - d. Not at all concerned
 - e. Don't know
11. If you are concerned about the evacuation plans for your neighborhood, what are you concerned about? (Open ended)
12. Do you have homeowners or renters' insurance for your residence? (Check one)
- a. Yes
 - b. No
 - c. I don't know
 - d. Not applicable

13. Do you have a flood insurance policy from the National Flood Insurance Program or from a private insurance company? (Check one)

- a. Yes
- b. No
- c. I don't know
- d. Not applicable

Experiences with Recent Disasters

The following sections asks questions about your experiences with recent disasters or emergencies. This might include events like the Thomas Fire, mudslides, or the 2018 heat wave.

14. Have you or your family ever experienced the impacts of a disaster? (Check one)

- a. Yes
- b. No
- c. I don't know

15. In what year did you experience the disaster?

- a. Year: _____

16. Did you experience impacts from the Thomas Fire and/or subsequent mudslides?

(Check one)

- a. Yes
- b. No
- c. I don't know

17. What impacts from the Thomas Fire and/or subsequent mudslides did you experience?

(check as many as you want)

- a. Loss of home
- b. Property damage
- c. Loss of work or income
- d. Injury
- e. Loss of pets or livestock
- f. Housing displacement due to higher rents
- g. Loss of power
- h. Loss of groceries
- i. Respiratory or cardiovascular illness from smoke
- j. Loss of cell phone reception
- k. Mental health issues
- l. None of the above
- m. Other: _____

18. During and after the Thomas Fire, did you or anyone you know experience any of the following mental health issues? (check as many as you want)
- a. Anxiety
 - b. Depression
 - c. Post-traumatic stress disorders
 - d. Stress
 - e. Substance abuse
 - f. Strains on social relationships
 - g. None of the above
 - h. Other: _____
19. If you experienced any of the above, were you able to access mental health resources? (Check one)
- a. Yes
 - b. No
 - c. I didn't experience mental health issues
20. During the Thomas Fire, what steps did you take to keep yourself safe? (check as many as you want)
- a. Followed a planned evacuation route
 - b. Evacuated to a public shelter
 - c. Evacuated to a friend's or family's home to shelter
 - d. Sheltered in place
 - e. Used masks to protect yourself from smoke
 - f. None
 - g. Other: ____
21. How did you get the information during the Thomas Fire? (check as many as you want)
- a. TV
 - b. Radio
 - c. Internet
 - d. Social media
 - e. Newspaper
 - f. Conversations with other people
 - g. Government announcement
 - h. None
 - i. Other: _____
22. Did you receive any support from government agencies or nonprofit charities?
- a. Yes
 - b. No
 - c. I don't know
23. If you received any support from government agencies or nonprofit charities, what type of support did you receive? (Open ended)

24. How can the City of Ventura and its partners improve disaster response and preparedness? (Check all that apply)
- a. Expand the emergency communications network
 - b. Provide multilingual communications
 - c. Use community leaders to distribute information
 - d. Improve evacuation routes along Ventura Avenue and other streets
 - e. Expand and increase training for neighborhood response teams
 - f. Provide protective equipment to residents like air filters and masks
 - g. Provide post-disaster housing displacement protections or assistance
 - h. Develop local battery storage infrastructure to prevent power outages
 - i. Provide more information about health and mental health resources
 - j. No recommendations
 - k. *Other:* _____

Climate Change

Recently, climate change has been getting some attention in the news. Climate change refers to the change in the usual weather found in a place. For example, this could be a change in how much rain a place usually gets in a year, or it could be a change in a place's usual temperature for a month or season.

25. Do you think the climate in Ventura is changing? (Check one)
- a. Yes
 - b. No
 - c. I don't know
26. How well informed are you about the effects of a changing climate in Ventura? (Check one)
- a. Not at all informed
 - b. Slightly informed
 - c. Moderately informed
 - d. Very well informed
27. How concerned are you about the each of the following possible impacts of climate change in Ventura? (Check one for each impact)
- a. More heat waves
 - b. Droughts and water shortages
 - c. Worse air pollution
 - d. Worse wildfires
 - e. Sea level rise and flooding
 - i. Very concerned

- ii. Somewhat concerned
- iii. Not too concerned
- iv. Not at all concerned
- v. Not Sure

28. Preparing for natural hazards can have many benefits. Which of the following are most important to you? *Choose up to three.*

- a. Improve air and water quality
- b. Reduce waste sent to landfills
- c. Save money from lower utility bills
- d. Reduce reliance on fossil fuels, like gasoline
- e. Create green jobs
- f. Save money on transportation costs
- g. Increase our ability to respond to climate-related hazards and natural disasters
- h. Improve public health
- i. Other: _____

Additional Demographics

In addition to the information provided at the beginning, this section of this survey asks additional questions about your personal background.

29. In which part of Ventura do you live? (Check one)

- a. Arundell / North Bank
- b. College Area
- c. Downtown
- d. Eastside / Juanamaria (North of Highway 126)
- e. Eastside / Saticoy (South of Highway 126)
- f. Foothills
- g. Marina
- h. Midtown
- i. Pierpont
- j. Southeast / Montalvo
- k. Thille
- l. Westside / The Avenue
- m. Other part of Ventura
- n. I do not live in Ventura

30. What best describes your annual household income level? (Check one)

- a. Less than \$20,000
- b. \$20,000 - \$44,999
- c. \$45,000 - \$84,999
- d. \$85,000 - \$99,999
- e. \$100,000 - \$199,999

- f. \$200,000 or more
31. Do you own or rent your residence? (Check one)
- a. Own
 - b. Rent
 - c. Other: _____
32. What best describes your housing unit type? (Check one)
- a. Accessory Dwelling Unit (Including granny flats, converted garages, etc.)
 - b. Apartment
 - c. Condo/townhouse
 - d. Duplex/Triplex
 - e. Mobile Home
 - f. Single-family house
 - g. Unhoused
 - h. Vehicle
 - i. Other: _____
33. Do you consider yourself a person with a disability? (Check one)
- a. Yes
 - b. No
 - c. I don't know
34. How do you connect with the City of Ventura for news and events?
- a. City website
 - b. City Council or Commission Meetings
 - c. Community Council Meetings
 - d. MyVentura or other digital City eNewsletters
 - e. Parks & Recreation guidebook (seasonal)
 - f. Facebook
 - g. Instagram
 - h. Twitter
 - i. Nextdoor
 - j. YouTube
 - k. Other
35. If you would to be notified about the following ongoing City planning projects, please check the box(es), and provide your email address.
- General Plan Update
- Active Transportation Plan
- E-mail address: _____

Introduction for the PHONE or IN PERSON

Hi, my name is ____ and I am a staff member / project team member working with the City of Ventura. We are doing a special survey about experiences with recent natural disasters, preparation for possible future natural disasters, and the impacts of climate change.

This survey should take about fifteen minutes. We appreciate your honest responses. If we ask a question that you do not want to answer, you don't need to do so. All your answers will be kept confidential. Any questions?

Appendix B: Spanish Survey

Encuesta comunitaria sobre desastres naturales y cambio climático en la ciudad de Ventura

Versión: Web

Introducción

La ciudad de Ventura está desarrollando un Plan de Acción y Resiliencia Climática. Esta interesante iniciativa es una hoja de ruta sobre cómo la comunidad reducirá las emisiones de gases de efecto invernadero y se preparará para los posibles impactos de los riesgos naturales y el cambio climático en la salud pública, las infraestructuras, los ecosistemas y nuestra economía.

Esta encuesta está diseñada para recabar información sobre las opiniones de los miembros de la comunidad acerca de las experiencias con los recientes desastres naturales, la preparación para posibles desastres naturales futuros y los impactos del cambio climático. Sus respuestas son anónimas y también puede omitir cualquier pregunta. No hay respuestas correctas o incorrectas – queremos conocer sus perspectivas y experiencias.

Demografía

En esta sección de la encuesta se hacen preguntas sobre sus datos personales. Esta información nos ayuda a entender quiénes han respondido a la encuesta y con quiénes tenemos que seguir conversando en nuestra comunidad.

1. ¿Vive usted en la ciudad de Ventura?
 - a. Sí
 - b. No

2. ¿Cuántos años lleva viviendo en la ciudad de Ventura?
 - a. N/A – No vivo en Ventura
 - b. Menos de 1 año
 - c. 1-5 años
 - d. 6-10 años
 - e. 11-20 años
 - f. 21-40 años
 - g. 40 años o más

3. ¿Cuál es su grupo de edad?
 - a. 17 años o menos
 - b. 18-29 años
 - c. 30-39 años

- d. 40-49 años
 - e. 50-59 años
 - f. 60-69 años
 - g. 70 años o más
4. ¿Con cuál raza o grupos étnicos se identifica más? (Seleccione todos los que correspondan)
- a. Asiático o Asiático Estadounidense
 - b. Negro o Afroamericano
 - c. Hispano o Latino
 - d. Indígenas de América Central y del Sur
 - e. Nativo Americano o Nativo de Alaska
 - f. Nativo de Hawái u otra Isla del Pacífico
 - g. Blanco o Caucásico
 - h. Dos o más razas
 - i. Otra raza/etnia (por favor, especifique)
5. ¿Con cuál género se identifica? (Seleccione todos los que correspondan)
- a. Masculino
 - b. Femenino
 - c. No binario
 - d. Transgénero
 - e. Género no conforme
 - f. Otro (por favor, especifique):

Preparación ante los riesgos

En la siguiente sección se plantean preguntas sobre la preparación para desastres o emergencias a gran escala que le dejarían aislado en su casa o le obligarían a abandonarla durante al menos 3 días. Esto puede incluir desastres naturales como terremotos, incendios, tormentas o apagones. La preparación se refiere a las medidas que toma para asegurarse de que está a salvo antes, durante y después de un desastre o emergencia.

6. ¿En qué medida considera que su hogar está preparado para hacer frente a un desastre o emergencia a gran escala? (Marque una)
- a. Muy preparado
 - b. Algo preparado
 - c. No está muy preparado
 - d. No está preparado en absoluto
 - e. No sabe
7. ¿En qué medida considera que el gobierno de la ciudad de Ventura está preparado para hacer frente a emergencias como los desastres naturales? (Marque una)
- a. Muy preparado

- b. Algo preparado
 - c. No está muy preparado
 - d. No está preparado en absoluto
 - e. No sabe
8. ¿Hay medidas que usted, su familia, su arrendador u otras personas han tomado en su casa para prepararse para un posible desastre? (marque todas las que quiera)
- a. Utilizó materiales resistentes al fuego para construir, renovar o hacer reparaciones
 - b. Despejó y retiró los objetos alrededor de su casa que puedan quemarse
 - c. Designó una habitación que pueda cerrarse desde el exterior para evitar la entrada de humo
 - d. Se aseguró de tener una fuente de agua exterior con una manguera que pueda llegar a cualquier zona de su casa
 - e. Compró un limpiador de aire portátil
 - f. Compró un generador eléctrico portátil
 - g. Modernizó la casa para las sacudidas sísmicas
 - h. Colocó anclajes para estanterías, armarios y objetos pesados
 - i. Creó un kit de preparación o “bolso de viaje”
 - j. Ninguno de las anteriores
 - k. Otros: _____
9. ¿En qué medida está usted informado de los planes de evacuación de su vecindario?
- a. Ninguna información
 - b. Ligeramente informado
 - c. Moderadamente informado
 - d. Muy bien informado
 - e. Otros: _____
10. ¿En qué medida le preocupa la adecuación de los planes de evacuación de su vecindario? (Marque una)
- a. Muy preocupado
 - b. Un poco preocupado
 - c. No me preocupa demasiado
 - d. No me preocupa en absoluto
 - e. No sabe
11. Si le preocupan los planes de evacuación de su vecindario, ¿qué le preocupa?
(Respuesta abierta)
12. ¿Tiene un seguro para propietarios o inquilinos para su residencia? (Marque una)
- a. Sí
 - b. No
 - c. No sabe

13. ¿Tiene una póliza de seguro contra inundaciones del Programa Nacional de Seguros contra Inundaciones o de una compañía de seguros privada? (Marque una)
- a. Sí
 - b. No
 - c. No sabe

Experiencias con desastres recientes

En las siguientes secciones se hacen preguntas sobre sus experiencias con desastres o emergencias recientes. Esto podría incluir eventos como el incendio Thomas, los deslizamientos de tierra o la ola de calor de 2018.

14. ¿Usted o su familia han sufrido alguna vez los efectos de un desastre? (Marque una)
- a. Sí
 - b. No
 - c. No sabe

15. ¿En qué año sufrió los efectos del desastre?
- a. Año: _____

16. ¿Sufrió usted el impacto del incendio Thomas y los posteriores desprendimientos de tierra? (Marque una)
- a. Sí
 - b. No
 - c. No sabe

17. ¿Qué impactos del incendio Thomas y de los posteriores desprendimientos de tierra experimentó? (marque todos los que quiera)
- a. Pérdida de la vivienda
 - b. Daños a la propiedad
 - c. Pérdida de trabajo o de ingresos
 - d. Lesión
 - e. Pérdida de animales domésticos o de ganado
 - f. Desplazamiento de la vivienda por el aumento de los alquileres
 - g. Pérdida de energía
 - h. Pérdida de comestibles
 - i. Enfermedades respiratorias o cardiovasculares causadas por el humo
 - j. Pérdida de recepción del teléfono celular
 - k. Problemas de salud mental
 - l. Ninguno de las anteriores
 - m. Otro: _____

18. Durante y después del incendio Thomas, ¿usted o alguien que conoce experimentó alguno de los siguientes problemas de salud mental? (marque todos los que quiera)
- Ansiedad
 - Depresión
 - Trastornos de estrés postraumático
 - Estrés
 - Abuso de sustancias
 - Tensiones en las relaciones sociales
 - Ninguno de las anteriores
 - Otro: _____
19. Si experimentó una de las situaciones anteriores, ¿pudo acceder a recursos de salud mental? (Marque una)
- Sí
 - No
 - No he tenido problemas de salud mental
20. Durante el incendio Thomas, ¿qué medidas tomó para mantenerse a salvo? (marque todas las que quiera)
- Siguió una ruta de evacuación planificada
 - Decidió evacuar a un refugio público
 - Decidió evacuar a casa de un amigo o familiar para refugiarse
 - Se refugió en el lugar
 - Utilizó mascarillas para protegerse del humo
 - Ninguna
 - Otra: _____
21. ¿Cómo consiguió la información durante el incendio Thomas? (marque todas las que quiera)
- TV
 - Radio
 - Internet
 - Medios Sociales
 - Periódico
 - Conversaciones con otras personas
 - Anuncio del Gobierno
 - Ninguna
 - Otros: _____
22. ¿Recibió alguna ayuda de organismos gubernamentales o de organizaciones benéficas sin ánimo de lucro?
- Sí
 - No
 - No sabe

23. Si recibió alguna ayuda de organismos gubernamentales o de organizaciones benéficas sin ánimo de lucro, ¿qué tipo de ayuda recibió? (Respuesta abierta)
24. ¿Cómo pueden la ciudad de Ventura y sus socios mejorar la respuesta y la preparación ante los desastres? (Marque todas las que correspondan)
- a. Ampliar la red de comunicaciones de emergencia
 - b. Proporcionar comunicaciones multilingües
 - c. Utilizar a los líderes de la comunidad para distribuir información
 - d. Mejorar las rutas de evacuación a lo largo de la Avenida Ventura y otras calles
 - e. Ampliar y aumentar la formación de los equipos de respuesta vecinal
 - f. Proporcionar equipos de protección a los residentes, como filtros de aire y mascarillas
 - g. Proporcionar protecciones o ayudas para el desplazamiento de la vivienda tras el desastre
 - h. Desarrollar una infraestructura local de almacenamiento de baterías para evitar los cortes de electricidad
 - i. Ninguna recomendación
 - j. Otro: _____

Cambio climático

Recientemente, el cambio climático ha recibido cierta atención en las noticias. El cambio climático se refiere al cambio en las condiciones climáticas habituales de un lugar. Por ejemplo, puede tratarse de un cambio en la cantidad de lluvia que suele recibir un lugar en un año, o puede ser un cambio en la temperatura habitual de un lugar durante un mes o una estación.

25. ¿Considera que el clima en Ventura está cambiando? (Marque una)
- a. Sí
 - b. No
 - c. No sabe
26. ¿En qué medida está informado sobre los efectos del cambio climático en Ventura? (Marque una)
- a. Ninguna información
 - b. Ligeramente informado
 - c. Moderadamente informado
 - d. Muy bien informado
27. ¿En qué medida le preocupa cada uno de los siguientes posibles impactos del cambio climático en Ventura? (Marque una opción para cada impacto)
- a. Más olas de calor
 - b. Sequías y escasez de agua

- c. Peor contaminación atmosférica
- d. Peores incendios forestales
- e. Aumento del nivel del mar e inundaciones
 - i. Muy preocupado
 - ii. Un poco preocupado
 - iii. No me preocupa demasiado
 - iv. No me preocupa en absoluto
 - v. No está seguro

28. Prepararse ante los riesgos naturales puede tener muchos beneficios. ¿Cuáles de las siguientes opciones son más importantes para usted? *Elija hasta tres.*
- a. Mejorar la calidad del aire y del agua
 - b. Reducir los residuos enviados a los vertederos
 - c. Ahorrar dinero gracias a la reducción de las facturas de los servicios públicos
 - d. Reducir la dependencia de los combustibles fósiles, como la gasolina
 - e. Crear empleos ecológicos
 - f. Ahorrar dinero en gastos de transporte
 - g. Aumentar nuestra capacidad de respuesta ante los riesgos relacionados con el clima y los desastres naturales
 - h. Mejorar la salud pública
 - i. Otros: _____

Datos demográficos adicionales

Además de la información proporcionada al principio, en esta sección de la encuesta se hacen preguntas adicionales sobre sus datos personales.

29. ¿En qué parte de Ventura vive? (Marque una)
- a. Arundell / North Bank
 - b. College Area
 - c. Downtown
 - d. Eastside / Juanamaria (Norte de la Autopista 126)
 - e. Eastside / Saticoy (Sur de la Autopista 126)
 - f. Foothills
 - g. Marina
 - h. Midtown
 - i. Pierpont
 - j. Southeast / Montalvo
 - k. Thille
 - l. Westside / The Avenue
 - m. Otra parte de Ventura
 - n. No vive en Ventura

30. ¿Cuál describe mejor el nivel de ingresos anuales de su hogar? (Marque una)
- a. Menos de \$20,000
 - b. \$20,000 - \$44,999
 - c. \$45,000 - \$84,999
 - d. \$85,000 - \$99,999
 - e. \$100,000 - \$199,999
 - f. \$200,000 o más
31. ¿Es usted propietario o alquila su residencia? (Marque una)
- a. Propiedad
 - b. Alquiler
 - c. Otro: _____
32. ¿Cuál describe mejor su tipo de vivienda? (Marque una)
- a. Unidad de vivienda accesoria (incluidos los apartamentos de acogida, los garajes transformados, etc.)
 - b. Apartamento
 - c. Condominio/Casa adosada
 - d. Dúplex / Tríplex
 - e. Casa rodante
 - f. Casa unifamiliar
 - g. Sin vivienda
 - h. Vehículo
 - i. Otro: _____
33. ¿Se considera una persona con una discapacidad? (Marque una)
- a. Sí
 - b. No
 - c. No sabe
34. ¿Cuál es su medio preferido para conectarse con la Ciudad de Ventura e informarse de noticias y eventos?
- a. Página de internet de la ciudad
 - b. Reuniones del Concejo Municipal o de la Comisión
 - c. Reuniones del Concejo Comunitario
 - d. MyVentura u otros boletines digitales de la ciudad
 - e. Guías de parques y recreación de temporada
 - f. Facebook
 - g. Instagram
 - h. Twitter
 - i. Nextdoor
 - j. YouTube
 - k. Otro

35. Si le gustaría recibir notificaciones acerca de los próximos planes y proyectos, por favor seleccione una o más opciones y provea su correo electrónico.
- a. Actualización del plan general
 - b. Planes de Transporte Activo
 - c. Correo electrónico: _____
-

Presentación por TELÉFONO o EN PERSONA

Hola, me llamo ____ y soy miembro del personal/equipo de proyecto que trabaja con la ciudad de Ventura. Estamos haciendo una encuesta especial sobre las experiencias con los desastres naturales recientes, la preparación para posibles desastres naturales futuros y los impactos del cambio climático.

Esta encuesta debería durar unos quince minutos. Agradecemos que sus respuestas sean sinceras. Si le hacemos una pregunta que no quiere responder, no es necesario que lo haga. Todas sus respuestas serán confidenciales. ¿Tiene alguna pregunta?